EXHIBIT 11

Training for EVBB/SVC members on new Ballot by Mail Procedures (Primary Focused)

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TOPICS COVERED

- Changes to ABBMs
- Changes to FPCA process
- New Requirements for the Carrier Envelope
- New Process for EVBB/SVC
- Possible Scenarios Regarding Carrier Envelopes
- Notifying Voters of Defects
- Correcting Defects
- Impacts on FPCA Voters
- New Forms
- Early Voting Clerk Providing Notification of Defects

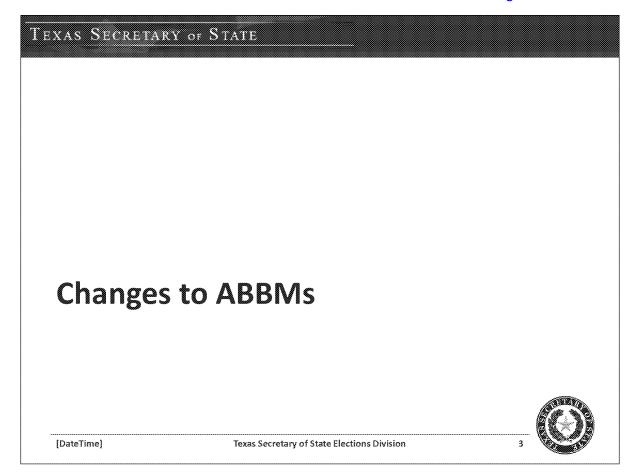
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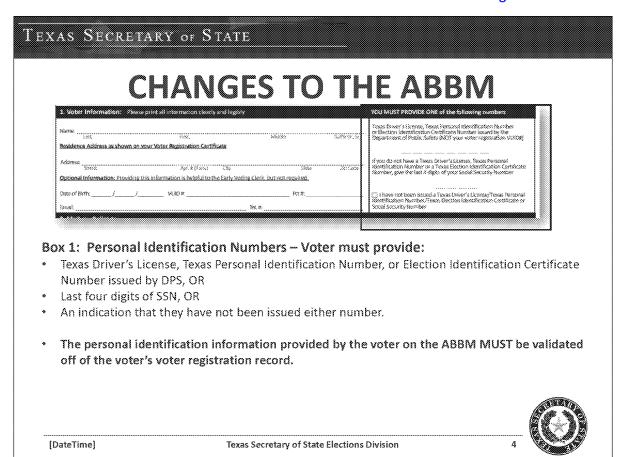
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Key Points to Remember

- Voters are not required to provide both types of identification numbers.
- If a voter provides both numbers, only one number has to match the VR record.
- Do not delay in mailing rejection notices.
- Voters are not required to use the Ballot by Mail Tracker to correct missing information. They can submit a new ABBM or a new VR application, whichever is applicable.
- County early voting clerks are REQUIRED to submit rejected ABBM information to TEAM (or though their vendor, if it provides data to TEAM). This is what populates the Ballot by Mail Tracker.

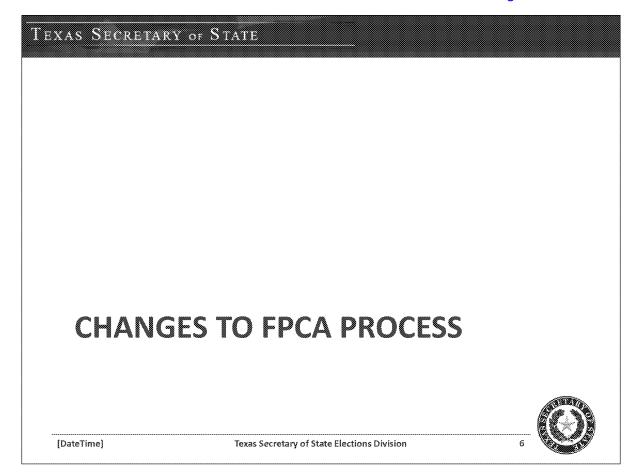
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Impacts on FPCA Voters

- To facilitate the mailing of FPCA balloting materials, early voting clerks may use any type of mailing envelope that contains the Official Election Mail logo and the required postage-paid information as long as the early voting clerk includes a required signature sheet for the voter to complete.
- All FPCA voters must be provided with an Official Election Signature Sheet for an FPCA Voter if their balloting materials were sent by email.
- If the balloting materials were sent by physical mail, but the early voting clerk is using one of the FVAP envelopes that does not contain all of the requirements for the carrier envelope, the voter MUST be provided with an Official Election Signature Sheet for an FPCA Voter to return with their marked ballot.
- What this means for SVC/EVBB review? This means you may be seeing more signature sheets for FPCA voters.

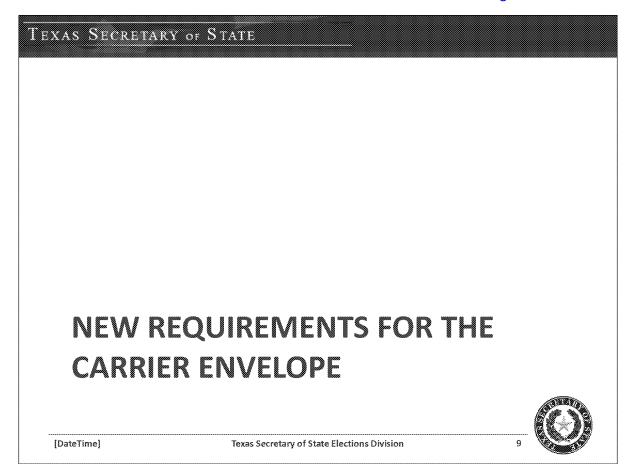
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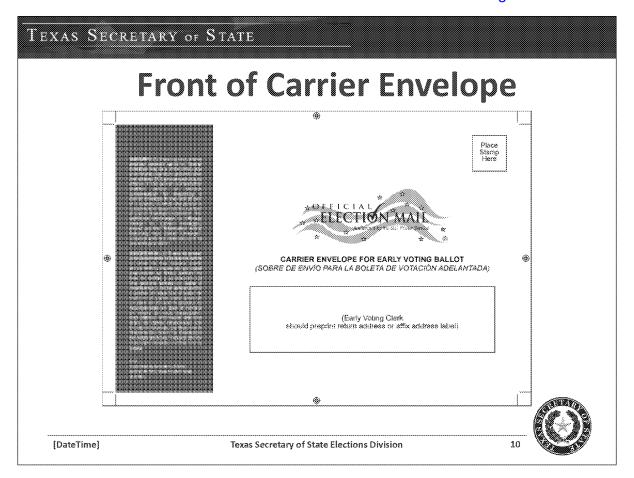
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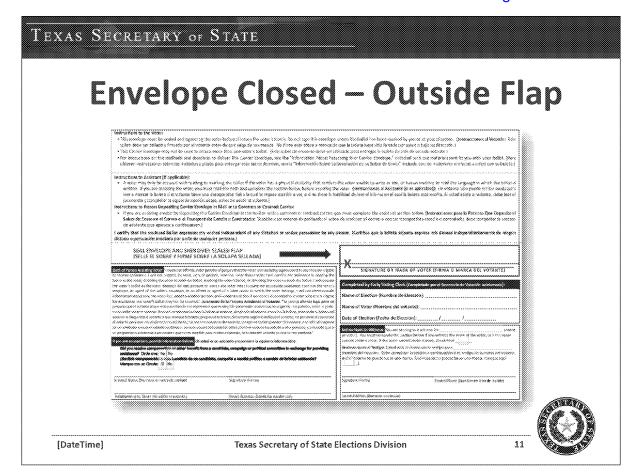


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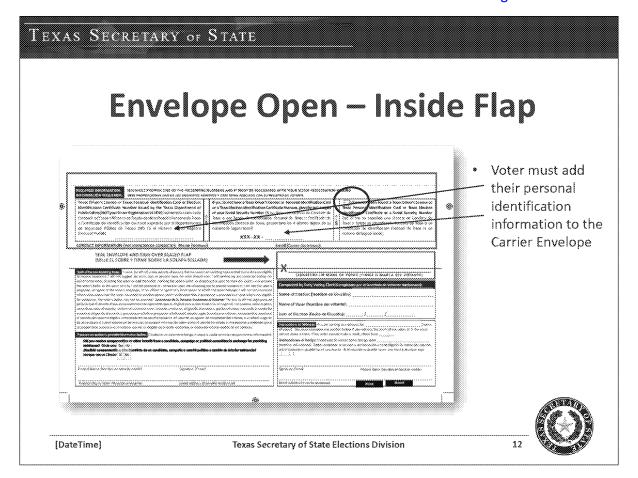


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Key Points to Remember

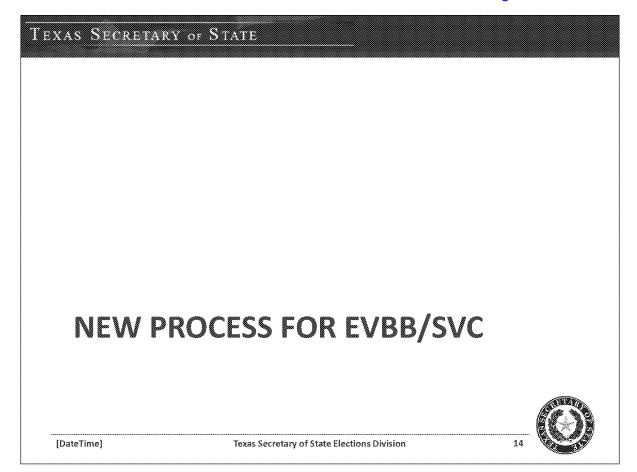
- Voters are not required to provide both types of identification numbers.
- If a voter provides both numbers, only one number has to match the VR record.
- The secrecy flap may be opened by the early voting clerk's staff for processing.
- Be mindful with these carrier envelopes! The carrier envelopes have personally identifiable information that needs to be guarded.
- Carrier envelopes are not public information at this point in the election process.

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New Comparison Requirements

- The EVBB shall only accept a ballot if the personal identification information (ex: SSN or TXDL) matches the voter registration record.
- The SVC/EVBB is matching the information on the carrier envelope to the VR record.
- The number on the carrier envelope does not have to be the same number on the ABBM – it must only match the VR record.

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Rebuttable Presumption

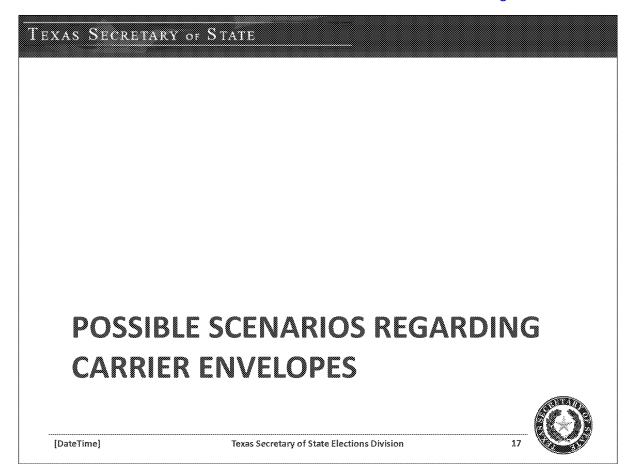
- If the personal identification information provided matches the VR record, the signatures on the ABBM and the carrier envelope are rebuttably presumed to be those of the voter.
- The presumption may be rebutted by presenting other past signatures on file with the EVC or VR that would support a finding that the signatures on the carrier envelope and ABBM are not those of the voter.

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Possible Scenarios – Carrier Envelopes

• Scenario 1: Voter provides a personal identification number on the carrier envelope that matches the number in the voter's voter registration record. The SVC or EVBB has completed the verification of personal identification information and should perform its remaining duties in the ballot review process. If the SVC or EVBB does not identify any other ground for rejection, the ballot would be accepted.

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Possible Scenarios – Carrier Envelopes

• Scenario 2: Voter provides a personal identification number on the carrier envelope that matches the number in the voter's voter registration record, but it is a different type of number than what the voter listed on the ABBM. (Example: Voter provided last four digits of social security number on ABBM and a driver's license number on carrier envelope.) Because the voter's voter registration record contains both personal identification numbers, the SVC or EVBB is able to verify the voter's identity. The SVC or EVBB should perform its remaining duties in the ballot review process. If the SVC or EVBB does not identify any other ground for rejection, the ballot would be accepted.

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Possible Scenarios – Carrier Envelopes

- Scenario 3: Voter provides the last four digits of their social security number on the carrier envelope. The voter registration record contains a driver's license number and social security number. The SVC or EVBB is able to validate that the partial social security number on the carrier envelope matches the number in the voter's voter registration record. The SVC or EVBB should perform its remaining duties in the ballot review process. If the SVC or EVBB does not identify any other ground for rejection, the ballot would be accepted.
 - NOTE: The obligation of the SVC or EVBB in reviewing the identification information on a carrier envelope is to determine if the information provided by the voter on the envelope identifies the same voter identified on the voter's voter registration record. (Secs. 87.027, 87.0271, 87.041(b)(8), 87.0411).

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Possible Scenarios – Carrier Envelopes

• Scenario 4: Voter indicates on the carrier envelope that they have not been issued any of the required personal identification numbers, and the voter's voter registration record does not contain any of these numbers. The SVC or EVBB has completed the verification of personal identification information, and it must rely on the signature comparison process for this part of the review. The SVC or EVBB should perform its remaining duties in the ballot review process. If the SVC or EVBB does not identify any other ground for rejection, the ballot would be accepted.

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Possible Scenarios – Carrier Envelopes

 Scenario 5: Voter provided one of the required personal identification numbers on the ABBM that matched the voter's voter registration record, but the voter does not include an identification number on the carrier envelope. The SVC or EVBB must notify the voter of their ability to correct this defect in the carrier envelope, as described in more detail below. If the voter timely corrects the defect, and there are no other grounds for rejection, the ballot would be accepted.

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Possible Scenarios – Carrier Envelopes

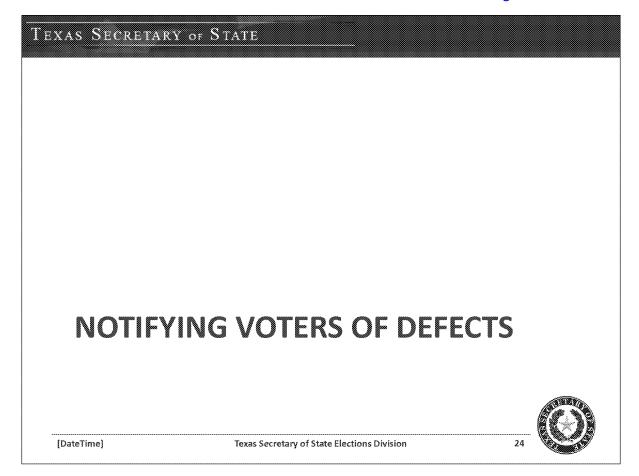
• Scenario 6: Voter provided one of the required personal identification numbers on the ABBM that matched the voter's voter registration record, but the voter indicates on the carrier envelope that they have not been issued one of the applicable identification numbers. The SVC or EVBB must notify the voter of their ability to correct this defect in the carrier envelope. If the voter timely corrects the defect, and there are no other grounds for rejection, the ballot would be accepted.

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Signature Verification Committee Corrective Action Process

- The following defects are eligible for correction when identified by the signature verification committee (Sec. 87.0271(a)):
 - The voter did not sign the carrier envelope certificate.
 - The SVC cannot determine whether the signature on the carrier envelope is that of the voter.
 - The personal identification information required under Section 84.002(a)(1-a) (ABBM) or Section 86.002 (carrier envelope) was missing or contained incorrect information.
 - If a voter used a witness for completion of the carrier envelope, the witness information was incomplete.
 - NOTE: Incomplete information about an assistant cannot be corrected and will
 result in a rejected mail ballot, but the voter may still vote in person if
 otherwise eligible.

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Early Voting Ballot Board Correction Process

- The following defects are eligible for correction when identified by the early voting ballot board (Sec. 87.0411(a)):
 - The voter did not sign the carrier envelope certificate.
 - The EVBB cannot determine whether the signature on the carrier envelope is that of the voter.
 - The voter did not include the required statement of residence.
 - The personal identification information required under Section 84.002(a)(1-a) (ABBM) or Section 86.002 (carrier envelope) was missing or contained incorrect information.
 - If a voter used a witness for completion of the carrier envelope, the witness information was incomplete.
 - NOTE: Incomplete information about an assistant cannot be corrected by EVBB/SVC and will result in
 a rejected mail ballot, but the voter may still vote in person if otherwise eligible.
- Only the EVBB has the authority to open the sealed part of carrier envelope to determine if a statement of residence (SOR) has been submitted.
 - The only exception is for FPCA voters. An SVC must open the sealed envelope to obtain the Signature Sheet for FPCA Voter, as this is necessary for the signature verification process

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Corrective Action Timelines

- Returning the Carrier Envelope by Mail: If the SVC or EVBB determines that it would be possible for the voter to correct the defect and return the carrier envelope before the time the polls are required to close on election day, the SVC or EVBB must mail the original defective carrier envelope to the voter. This determination must be made not later than the second business day after the SVC or EVBB discovers a defect, and before the SVC or EVBB decides whether to accept or reject a timely delivered mail ballot. (Secs. 87.0271(b), 87.0411(b)).
- Notifying the Voter of Defect by Phone or Email: If the SVC or EVBB determines that it would NOT be possible for the voter to correct the defect and return the carrier envelope before the time the polls are required to close on election day, the SVC or EVBB may notify the voter of the defect by telephone or email and inform the voter that the voter may come to the early voting clerk's office in person not later than the sixth day after election day to correct the defect. (Secs. 87.0271(c), 87.0411(c)).

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If the SVC or EVBB takes one of the actions described above, the committee or board <u>must</u> take that action with respect to each ballot in the election to which these options apply.

(Secs. 87.0271(d), 87.0411(d)).

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Recommendations

• The SOS recommends that before qualifying mail ballots, the EVBB/SVC meet with the Early Voting Clerk to determine dates to convene and to establish timelines for the corrective action process. (Secs. 87.0411, 87.0271).

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Establishing Timelines and Guidelines for the Corrective Action Process

- The SVC or EVBB must set a uniform policy for when carrier envelopes will be mailed to the voter versus when voters will be notified of the defect by phone or email.
- The SVC or EVBB should determine whether it will notify voters of a defect by both phone and email, if both are available.
- The SVC or EVBB should establish a policy for making multiple attempts to reach a voter if it is unsuccessful in reaching a voter by phone or email on the first attempt.
- Consider U.S. Postal Service (USPS) guidelines. Ask your EVB to consult with your local post office.
- SOS Recommendation: The SVC or EVBB should consider implementing a policy to
 provide notification of a defect by phone or email to all voters whose ballots are
 reviewed by the SVC or EVBB on or after the 14th day before election day
 (approximately 10 business days). This may be modified based on discussions
 with your local USPS representatives.

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Carrier Envelope Returned by Mail

- Stamp or mark the voter's carrier envelope with the words "Corrective Action Required."
- 2. Note the appropriate defect on the Notice of Carrier Defect Carrier Envelope Returned to the Voter by Mail.
- 3. Mail the voter's defective carrier envelope along with the Notice of Carrier Defect Carrier Envelope Returned to the Voter by Mail. The early voting clerk should include an envelope for the voter to return the corrected carrier envelope to the early voting clerk. This envelope should contain the Official Election Mail logo prescribed by the USPS. The voter must be notified if the return envelope needs additional postage.
- 4. Enter the voter's information on the Roster of Voters with Defective Carrier Envelopes Returned to the Voter by Mail.
- *The actions above can be delegated to the Early Voting Clerk by the SVC/EVBB as these administrative functions that carry out the instructions and actions of the SVC/EVBB

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Notifying Voter by Phone or Email (Carrier Envelope is NOT mailed to Voter)

- If notifying by email:
 - Send the voter the Notice of Carrier Defect Voter Notified of Carrier Envelope Defect by Phone or Email via email.
 - The voter's name should be entered on the Roster of Voters with Defective Carrier Envelopes – Notified by Phone or Email, and the action taken by the voter should be noted on the roster.
 - 3. Parameters for Email Notification: The SOS recommends that the early voting clerk set up an email address for corrective action notifications. The early voting clerk and the SVC or EVBB should establish rules and procedures for utilizing this email address. Any emails sent or received through the corrective action process are considered election records under the Election Code, are subject to the Public Information Act, and should be retained by the general custodian of election records. The general custodian should consult with their attorney regarding any requests for such emails, as certain information may be exempt from disclosure under the Public Information Act.

*The actions above can be delegated to the Early Voting Clerk by the SVC/EVBB as these administrative functions that carry out the instructions and actions of the SVC/EVBB

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Notifying Voter by Phone or Email (Carrier Envelope is NOT mailed to Voter)

- · If notifying by phone:
- Contact the voter using any known phone number on file with the early voting clerk or in the possession of the SVC or EVBB.
 - NOTE: As a reminder, the voter registrar may not transcribe, copy or otherwise record a telephone number furnished on a voter
 registration application. (Sec. 13.004). The SVC or EVBB may be able to review a voter registration application at the voter
 registrar's office to obtain a phone number. The registrar may also read a phone number from a voter registration application to a
 member of the SVC or EVBB, if necessary.
- The SVC or EVBB should create a phone script that explains to the voter that the voter's mail ballot was received by the early voting clerk's office and has been reviewed by the SVC or EVBB, whichever is applicable.
- 3. The SOS recommends that the SVC or EVBB confirm the voter's identity using publicly available information.
 - Example: Ask the voter to confirm their voter registration address and whether they requested a mail ballot for the given election.
- 4. The voter should be told that upon review of the carrier envelope, the SVC or EVB3 discovered a defect in the carrier envelope. The specific defect should be explained.
- The SVC or EVBB should explain the process for the voter to correct the defect as well as the process to cancel their mail ballot and vote in person during early voting or on election day.
- 6. Provide a return phone number that the voter may use to confirm that they were contacted by the SVC or EVBB. The number provided should be the number of the early voting cierk's office so the voter can verify this information and obtain details about the corrective action process during times that the SVC or EVBB are not meeting.
- The voter's name should be entered on the Roster and the action taken by the SVC or EVBB should be noted on the
 roster.

*Many of the actions above can be delegated to the Early Voting Clerk by the SVC/EVBB as these administrative functions that carry out the instructions and actions of the SVC/EVBB

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If the SVC or EVBB is unable to contact the voter...

- The SVC or EVBB should leave a detailed message explaining that the SVC or EVBB determined there was a defect in the
 voter's carrier envelope and explain the process for correcting the defect.
- The SVC or EVBB should NOT provide any details related to a voter's personally identifiable information on a voicemail or with a person who is not the voter.
- 3. The SVC or EVBB should leave a return number that the voter may use to validate the information provided by phone.
- 4. The SVC or EVBB should mail the voter a Notice of Carrier Defect Voter Notified of Carrier Envelope Defect by Phone or Email to inform the voter of their ability to correct the defect by appearing at the early voting clerk's office or by cancelling their mail ballot and voting in person during early voting or on election day.
- 5. The voter's name should be entered on the Roster of Voters with Defective Carrier Envelopes Notified by Phone or Email, and the action taken by the SVC or EVBB should be noted on the roster.
- If the SVC or EVBB does not have a phone number or email to notify the voter: The SVC or EVBB should mail a Notice of Carrier Defect — Voter Notified of Carrier Envelope Defect by Phone or Email to inform the voter of their ability to correct the defect by appearing at the early voting clerk's office or by cancelling their mail ballot and voting in person during early voting or on election day.

*Many of the actions above can be delegated to the Early Voting Clerk by the SVC/EVBB as these administrative functions that carry out the instructions and actions of the SVC/EVBB



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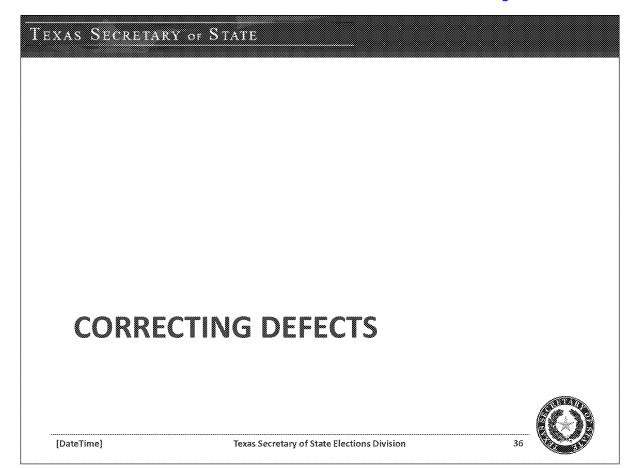
Key Points to Remember

- Any actions taken by the SVC or EVBB shall be uniformly applied to every ballot in the election to which this procedure applies. (Secs. 87.0271(d), 87.0411(d)).
- A poll watcher is entitled to observe any action taken by the SVC or EVBB related to the corrective action process. (Secs. 87.0271(e), 87.0411(e)).
- Poll watchers may not transcribe or make notes of any voter's personally identifiable information while observing the activities of the SVC or EVBB.

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How do Voters Correct Defects?

- If the carrier envelope was mailed back to the voter, the voter MUST return the Carrier Envelope with the revisions/corrections.
 - Deadline for Correction: If the SVC or EVBB has returned the voter's carrier envelope by mail for correction, the voter also MUST return the carrier envelope to the early voting clerk no later than 7:00 p.m. on election day for the ballot to be processed and counted. (Secs. 87.0271(b), 87.0411(b)).
- If the carrier envelope was NOT mailed back to the voter, the voter may correct the defects in the following ways:
 - Utilizing the BBM Tracker for defects related to a missing or incorrect personal identification numbers.
 - Updating their Voter Registration record through Texas. Gov for defects related to missing or incorrect personal identification numbers.
 - Appearing in Person at the EV Clerk's Office and submitting a Corrective Action Form.
 - Cancelling their Mail ballot and Voting in Person.
 - Deadline for Correction: This Corrective Action Process must occur no later than the 6th day after election day. The EVBB cannot finally reject a ballot before the 7th day after election day. (Secs. 87.0271(b), 87.0411(b)).

Corrective Actions taken by the voter MUST be provided to the EVBB for their final review of the ballot before determining acceptance or rejection.

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Correcting Defect by Cancellation

- After receiving a Notice of Carrier Defect by mail or receiving notification via email or phone, the voter may opt to cancel their ballot by mail and vote a regular ballot in person. All cancellations must be completed in accordance with Section 84.032. If the voter is an Annual ABBM voter, a cancellation request submitted for these purposes applies only to the current election unless the voter specifically requests to cancel their Annual ABBM. (Sec. 84.038).
- There is no process under Texas law by which a voter can cancel a mail ballot application by phone. All cancellations must be in writing and completed in accordance with Section 84.032 of the Texas Election Code.
- See pages 13-14 of Advisory 2022-08 for more details.

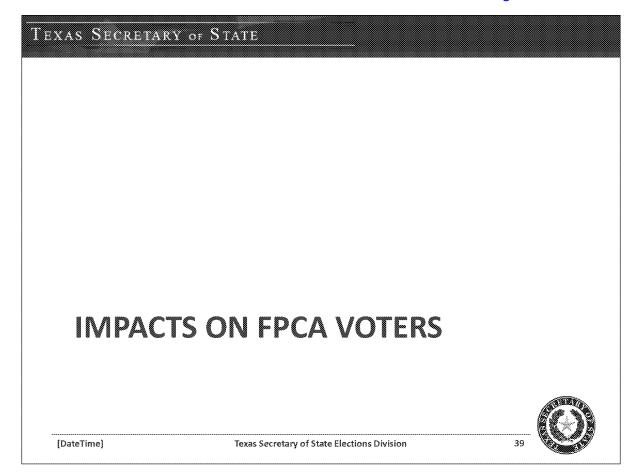
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Impacts on FPCA Voters

- If the FPCA voter provides missing or incorrect identification information on their carrier envelope or signature sheet, or did not include the Official Election Signature Sheet for an FPCA Voter, the voter must be notified of the defect in the same manner as a regular ABBM voter.
- Because the signature sheet is separate from the voted ballot and is authorized under state and federal law, FPCA voters who have a defect in their signature sheet have additional methods for returning this corrected or missing required documentation.
- Specifically, an FPCA voter may submit a corrected signature sheet by email, fax, personal delivery, or mail. The SVC or EVBB should make an appropriate notation on their roster to indicate how FPCA voters were notified of a defect and how the FPCA voter provided the corrected signature sheet to the SVC or EVBB. (Secs. 1.007, 31.003, 31.004, 87.0271(f), 87.0411(f), 101.007, 101.109).

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Notice of Carrier Defect

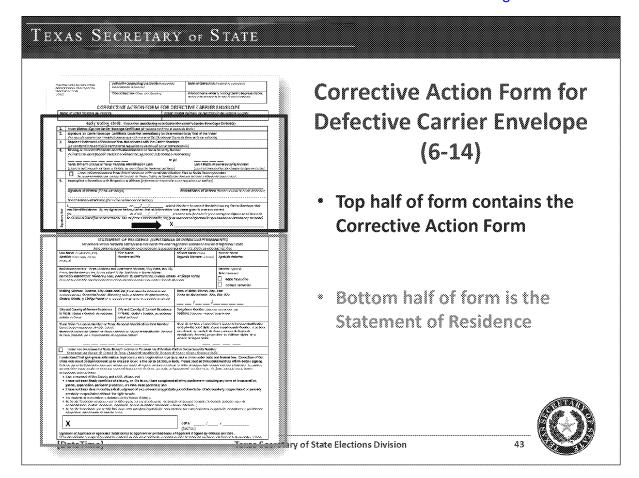
- We have prescribed two versions of this form:
 - The Notice of Carrier Defect Carrier Envelope Returned to the Voter by Mail
 - The Notice of Carrier Defect Voter Notified of Carrier Envelope Defect by Phone or Email
- The Notice of Carrier Defect contains the Corrective Action Form for Defective Carrier Envelope on the reverse side of the form.

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Roster of Voters with Defective Carrier Envelopes (Forms 8-20, 8-21, 8-22)

- EVBB/SVC should create a roster to track the corrective action process.
- SOS has prescribed three different sample forms for use by EVBB/SVC.
- EVBB/SVC can also track the information electronically or create their own roster.

[DateTime]

Texas Secretary of State Elections Division

Texas Secretary of State Elections Division 3/22/2022

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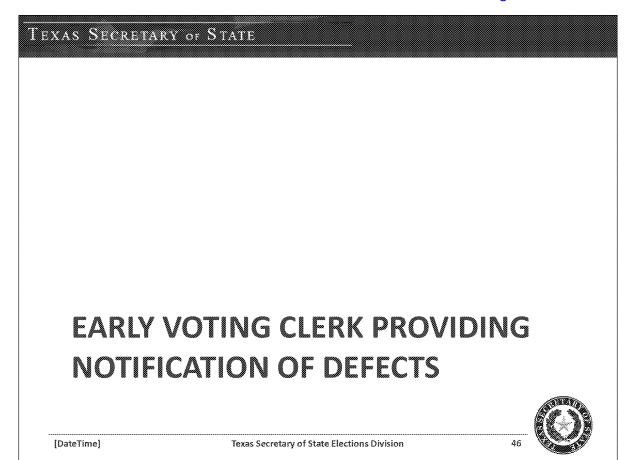
Notice of Surrendered Ballot (6-13)

Upon surrendering their mail ballot, the voter will be issued the Notice of Surrendered Ballot by Mail.
 The voter will take this form to their early voting or election day polling place and present the form to the election judge, entitling the voter to vote a regular ballot in person.

[DateTime]

Texas Secretary of State Elections Division

Texas Secretary of State Elections Division 3/22/2022



Texas Secretary of State Elections Division 3/22/2022

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Early Voting Clerk Notification of Defects

- Under Section 86.011(d) of the Code, if an early voting clerk receives a timely carrier envelope that does not comply with the applicable requirements of the Code, the early voting clerk may deliver the carrier envelope in person or by mail to the voter so that the voter may correct the defect. Additionally, the early voting clerk may notify the voter of the defect by phone and advise the voter that they may come to the early voting clerk's office to correct the defect or cancel their ABBM and vote in person.
 - Early voting clerks may return carrier to voter for correction.
 - Early voting clerks may notify voter of defect by phone and inform the voter they can come to the EVC's office to correct defect or cancel their application.

[DateTime]

Texas Secretary of State Elections Division

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Texas Secretary of State Elections Division 3/22/2022

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Early Voting Clerk Notification of Defects

- What defects can an early voting clerk provide notice about?
 - Missing signature
 - Missing or incomplete witness information
 - Missing assistant information
 - If the early voting clerk is removing the secrecy flap before the ballot is sent to the SVC/EVBB:
 - Missing personal identification information
 - Incorrect personal identification information

[DateTime]

Texas Secretary of State Elections Division

48



Texas Secretary of State Elections Division 3/22/2022

The State of the State of Stat

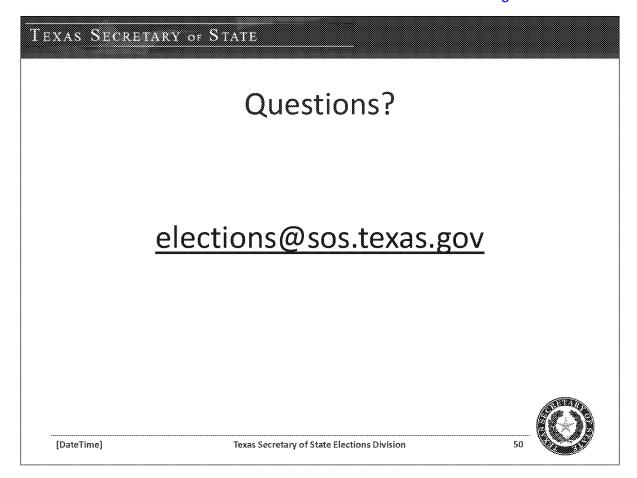
Early Voting Clerk Notification of Defects

- If an early voting clerk chooses to notify voters of defects in their carrier envelope under Section 86.011(d), the clerk must apply these procedures uniformly to all voters in similar circumstances.
- Poll watchers may be present for this process. (Sec. 86.011(d)).

[DateTime]

Texas Secretary of State Elections Division

Texas Secretary of State Elections Division 3/22/2022



Texas Secretary of State Elections Division 3/22/2022

EXHIBIT 12

THE OFFICE OF THE TEXAS SECRETARY OF STATE WILL BE CLOSED MONDAY, MAY 29, IN OBSERVANCE OF MEMORIAL DAY. HOLIDAY CLOSURE DETAILS.



About SOS Elections & Voting

Business Services Notary & Apostilles

Rules & Meetings

International Relations

Forms & Other Services

Note - Navigational menus along with other non-content related elements have been removed for your convenience. Thank you for visiting us online.

Training and Education and Resources

Poll Worker Training

- Online Poll Worker Training Memo
- Online Poll Worker Training
- Election Judges and Clerks Handbook (PDF)
- Early Voting Ballot Board Handbook (PDF)

Volunteer Deputy Registrars

Volunteer Deputy Registrar Training (PDF) | Spanish (PDF)

Poll Watchers

- Poll Watcher Training
- Poll Watchers Guide (PDF)

Election Inspectors

Election Inspector Handbook (PDF)

Voter Education Outreach

- Project V.O.T.E. A resource for teachers, educators and students
- <u>VoteTexas.gov</u> Voter information ranging from registering to vote to questions on voter I.D

Election Official Training Materials

Current Webinars

Topic	Date/Time	Presentation Materials

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Webinars for May 2023 Uniform Election Date					
Reviewing Candidate <u>Application</u> (video)	02/07/2023 2:00pm	Reviewing Candidate Applications (PDF)			
Accepting and Rejecting Candidate Applications (Video)	02/09/2023 2:00 pm	Accepting and Rejecting Candidate Applications (PDF)			
Contracting and Joint Elections Presentation (Video)	02/14/2023 2:00 pm	Contracting and Joint Elections Presentation (PDF)			
Elections Incident Response Plan (Video)	02/16/2023 2:00 pm	Elections Incident Response Plan (PDF)			
Reviewing ABBMs (Video)	02/21/2023 2:00 pm	Reviewing ABBMs (PDF)			
Elections Incident Response Plan Workshop	02/23/2023 2:00 pm	Elections Incident Response Plan Workshop (PDF)			
Precincts and Polling Places for Local Elections (Video)	02/28/2023 2:00 pm	Precincts and Polling Places for Local Elections (PDF)			
Precincts and Polling Places for County Elections (Video)	03/02/2023 2:00 pm	Precincts and Polling Places for County Elections (PDF)			
Cancellation of Elections (Video)	03/07/2023 2:00 pm	Cancellation of Elections (PDF)			
Continuity of Operations Plan Overview (Video)	03/08/2023 2:00 pm	Continuity of Operations Plan Overview (PDF)			
Election Workers (Video)	03/14/2023 2:00 pm	Election Workers (PDF)			
Project Management for Elections (Video)	03/21/2023 2:00 pm	Project Management for Elections (PDF)			
Election Official as IT Manager (Video)	03/23/2023 2:00 PM	Election Official as IT Manager (PDF)			
Corrective Action Procedures (Video)	04/13/2023 2:00 pm	Corrective Action Procedures (PDF)			
Early Voting Ballot Board (Video)	04/18/2023 2:00 pm	Early Voting Ballot Board (PDF)			
Central Counting Station Procedures (Video)	04/25/2023 2:00pm	Central Counting Station Procedures (PDF)			

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<u>Canvassing and Post-</u> <u>Election Procedures (Video)</u>	05/09/2023 2:00 pm	Canvassing and Post- Election Procedures (PDF)
Recounts (Video)	05/11/2023 2:00 pm	Recounts (PDF) Preparing for Recounts (PDF)

Topic	Password	Date/Time	Presentation Materials				
Webinars for May 2022 Uniform Election Date							
Candidacy for Local Political Subdivisions	Elections2022	2/9/2022	Candidacy for Local Political Subdivisions (PDF)				
Cancellation of an Election (video)	Elections2022	2/15/2022	Cancellation of an Election (PDF)				
Contracting and Joint Elections (video)	Elections2022	3/17/2022	Contracting and Joint Elections (PDF)				
Election Workers (video)	Elections2022	4/7/2022	Election Workers (PDF)				
Early Voting Ballot Board (Overview and Procedures) (video)	Elections2022	4/12/2022	Early Voting Ballot Board (Overview and Procedures) (PDF)				
EVBB/SVC Corrective Action Process (video)	Elections2022	4/14/2022	EVBB/SVC Corrective Action Process (PDF)				
Reconciliation Form	Elections2022	4/19/2022	Reconciliation Form (PDF)				
Post-election- Canvassing Reporting and Records (video)	Elections2022	4/26/2022	Post-election- Canvassing Reporting and Records (PDF)				

Topic	Password	Date/Time	Presentation Materials				
Webinars for County Election Officials							
<u>Legislative Update</u> Elections2021 12/15/2021 (video)							
Preparing for your May 7, 2022 Constitutional	Elections2021	12/20/2021	Preparing for your May 7, 2022 Constitutional				

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Amendment Election (video)			Amendment Election (PDF)
Reviewing the new Application for Ballot by Mail form (ABBM) (video)	Elections2021	12/21/2021	Reviewing the new Application for Ballot by Mail form (ABBM)(PDF)
FAQs on New ABBM Requirements (video)	Elections2022	01/19/2022	FAQs on New ABBM Requirements (PDF)
Early Voting in Person Changes (video)	Elections2022	1/27/2022	Early Voting in Person Changes (PDF)
Opportunity to Correct Defects on Application for Ballot by Mail and Carrier Envelope (video)	Elections2022	2/1/2022	Opportunity to Correct Defects on Application for Ballot by Mail and Carrier Envelope (PDF)
FAQs with the Elections <u>Division (video)</u>	Elections 2022	2/7/2022	FAQs with the Elections Division (PDF)
Training for EVBB/SVC Members on new Ballot by Mail Procedures (video)	Elections 2022	2/8/2022	Training for EVBB/SVC Members on new Ballot by Mail Procedures (PDF)
Cancellation of Mail Ballots (video)	Elections2022	2/10/2022	Cancellation of Mail Ballots (PDF)
FAQs with the Elections Division (2/15/2022) (video)	Elections 2022	2/17/2022	FAQs with the Elections Division (2/15/2022) (PDF)
Central Counting Station Best Procedures (video)	Election2022	2/17/2022	Central Counting Station Best Procedures (PDF)
FAQs with the Elections Division (2/24/2022) (video)	Elections2022	2/24/2022	FAQs with the Elections Division (2/24/2022) (PDF)
Election Day Reconciliation Form	Election2022	2/28/2022	Election Day Reconciliation Form (PDF)

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Final Election Reconciliation Form	Elections2022	3/3/2022	Final Election Reconciliation Form (PDF)
Precincts and Polling Places for May Elections (video)	Elections2022	3/17/2022	Precincts and Polling Places for May Elections (PDF)
Candidate Filings for County Judges and CEO's (video)	Elections2022	7/1/2022	Candidate Filings for County Judges and CEO's (PDF)
Reviewing ABBM and FPCA (Video)	Elections2022	9/20/2022	Reviewing ABBM and FPCA (PDF)
Witnesses, Assistants, and Agents (Video)	Elections2022	9/22/2022	Witnesses, Assistants, and Agents (PDF)
Corrective Action Process Early Voting Clerk Actions (Video)	Elections2022	9/27/2022	Corrective Action Process Early Voting Clerk Actions (PDF)
Web Posting Requirements (Video)	Elections2022	9/29/2022	Web Posting Requirements (PDF)
Training for Early Voting Ballot Boards (Video)	N/A	10/11/2022	Training for Early Voting Ballot Boards (PDF)
Ballot Storage Requirements and Best Practices (Video)	N/A	10/13/2022	Ballot Storage Requirements and Best Practices (PDF)
The Election Reconciliation Forms (Video)	N/A	10/18/2022	The Election Reconciliation Forms (PDF)
Q&A with the Elections <u>Division (Video)</u>	N/A	10/20/2022	Q&A with the Elections Division (PDF)
Corrective Action Process for the Early Voting Ballot Board (Video)	N/A	10/25/2022	Corrective Action Process for the Early Voting Ballot Board (PDF)
Q&A with the Elections <u>Division (Video)</u>	N/A	10/27/2022	Q&A with the Elections Division (PDF)

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Training for Central Counting Station (Video)	N/A	11/1/2022	Training for Central Counting Station (PDF)
Q&A with the Elections <u>Division (Video)</u>	N/A	11/03/2022	Q&A with the Elections Division (PDF)
Post-Election Reporting Requirements - Partial Manual County and Precinct by Precinct (Video)	N/A	11/10/2022	Post-Election Reporting Requirements - Partial Manual County and Precinct by Precinct (PDF)
Recount Procedures (Video)	N/A	11/15/2022	Recount Procedures (PDF) Recount Tips (PDF)

For information on additional webinars please contact elections@sos.texas.gov.

Note: The following files are provided in PPSX and PPTX formats (Microsoft Powerpoint). Visit Microsoft.com to download your <u>free software capable of opening PowerPoint presentations.</u>

Historical Webinars

COVID-19 (Coronavirus) Voting and Election Procedures (April 2020)

Election Law Seminar Presentation Files

• 2023 Seminar Dates

34th Annual Election Law Seminar for Cities, Schools and Other Political Subdivisions (2022)

- Updates from the Secretary of State's Office (PDF)
- Proactive Communication Strategies for Local Election Officials (PDF)
- Web Posting Requirements and Best Practices for a more User-Friendly Website (PDF)
- Keeping Your Elections Secure (PDF)
- Contracting and Joint Elections (PDF)
- Proofing and Testing your Ballots with your County Election Officer (PDF)
- Ordering Your Election (PDF)
- Duties of the Early Voting Clerk (PDF)
- Elections for Entities in More than one County (PDF)
- Election Worker and Poll Watchers (PDF)

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- Preparing your Ballots and Counting your Ballots (PDF)
- Preparing for an Election Audit (PDF)
- Preparing for Candidate Filings (PDF)
- Reviewing Candidate Applications, Part 1 (PDF)
- Reviewing Candidate Applications, Part 2 (PDF)
- Accepting/Rejecting Candidate Applications (PDF)
- Ordering Your Election (PDF)
- · Vacancies and Special Elections (PDF)
- Early Voting by Mail (PDF)
- Election Forms (PDF)
- Corrective Action Process for Mail Ballots (PDF)
- Early Voting Ballot Board (PDF)
- Reviewing Petitions (PDF)
- Political Subdivisions other than Cities and Schools (PDF)
- Records Management (PDF)
- Cancellation of an Election (PDF)
- Events After the Election and Qualifying for Office (PDF)

40th Annual Election Law Seminar for County Election Officials (2022)

- Preparing for the November Election (Calendar Overview) (PDF)
- <u>Demystifying Risk-limiting Audits (PDF)</u>
- · About the Secretary of State's Office (PDF)
- Elections 101 (PDF)
- Secretary of State Updates (PDF)
- <u>Limited Ballots and Provisional Voting Which and When? (PDF)</u>
- Election Day Opening & Closing the Polls Checklists (PDF)
- Poll Watchers (PDF)
- The Practical Side of Contracting and Joint Elections (PDF)
- Chain of Custody Best Practices (PDF)
- 2022 Voter Education Resources from SOS (PDF)
- <u>Election Inspectors (PDF)</u>
- · Recounts (PDF)
- Corrective Action Process: Early Voting Clerk Actions (PDF)
- Practical Actions After the Election (PDF)
- Reconciliation Form Best Practices (PDF)
- Hash Validation Process-ESS (PDF)
- Election Code Public Information (PDF)
- <u>Understanding Voting Systems and Electronic Pollbook Certifications (PDF)</u>
- Financing Primary Elections (PDF)
- Chapter 19 Funding & Voter Registration Postage (PDF)
- HAVA Funding Update & Reimbursement for Auditable Voting Equipment (PDF)

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- EFM Applications Single Sign-On Identity Management (PDF)
- Paper Ballot Handling (PDF)
- Building Your Own Form Kits (PDF)

20th Biennial Election Law Seminar for County Chairs (2021)

- 2021 Legislative Update (PPTX)
- Primary Finance: Statutes and Administrative Rules (PPTX)
- Primary Finance: Working with the Secretary of State's Office (PPTX)
- Contracting and Joint Elections (PPTX)
- Duties of the County Chair (PPTX)

Historical Seminar Presentations

- Nepotism and Conflict (PDF)
- May vs. November

^{*} A repeating topic in a web-based format in the weeks following the conference

EXHIBIT 13

Corrective Action Process for EVBB/SVC Members

General Election for State and County Officers (GESCO)



CHANGES TO ABBMS



CHANGES TO THE ABBM

1. Voter Information. Pleas	e print all information clearly and le	gitaly			YOU MUST PROVIDE ONE of the following numbers	
Name:					Texas Oriver's License, Texas Personal Identification Number or Election Identification Certificate Number issued by the	
E.B.R.	Fast,	\$78000e	Saffe (2), Sc		Department of Public Safety (NOT your voter registration VUID#)	
Address:	your Voter Registration Certificate Apr. # (Cary) Cry	3.88	2gs Code	~	If you do not have a Texas Criver's License, Texas Personal Identification Number or a Texas Election Identification Certificate Number, give the last 4 digits of your Social Security Number	
Date of Birth://	this information is heighul to the Early VUID#:	1000 (C. C. C			(*) I have not been issued a Texas Driver's License/Texas Personal Identification Number/Texas Election Identification Certificate or Social Security Number	
-		000.00				

Box 1: Personal Identification Numbers – Voter must provide:

- Texas Driver's License, Texas Personal Identification Number, or Election Identification Certificate
 Number issued by DPS, OR
- Last four digits of SSN, OR
- An indication that they have not been issued either number.
- The personal identification information provided by the voter on the ABBM MUST be validated
 off of the voter's voter registration record.



CHANGES TO FPCA PROCESS



ianaa kaasa iso aka daa ahaa ka ka kii iso k Sacratan data addi, Tasan Rossalan dada Galaksia

OFFICIAL ELECTION SIGNATURE SHEET FOR AN FPCA VOTER

Matter Standburn Shoot from Absorption Water to Local Station Cifficial

<u>Bacilina ka Vallani.</u> If you raceisara your builds will amed, you must ration your market buillet with this tigelation shads in under for your bullet to be counted.

featmentions for Victor: Plance plane the marked ballot into a ballet species accustone. Plance place the accion ballot servery envelope and this six ance deast into a return envelope. Please address the return econologic to the Failure Visiting Charlefor your country of residence and affix postage, if necessary.

First Name Middle Name SURFEE, 85 18794 fittaliting Audibrasis Paytot Code/APO/890 their/Apt., it any Email Address Used on PPCA Application Tabloods area Naverdon

reguisses informatione: four raust provide one of the following ruinters and it raust be associated WITH YOUR WOTER REGISTRATION RECORD.

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SHOW HERE: Please age below to indicate that you understand this transmiss.

"I have received my ballet via email and am returning my marked latitet by mail. I understand that by mailing my arrived faction with this signature sheet, i contily that the enclosed faciled enganeses my wishes independent of any dictation or undus aucquation by any serson.

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Kerrout Name of Autories

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River many examinant about how to use this form, advant contact your County's Farly Vision Cleans the Office of the Secretary of State. We do not have a list of contect information for excel elections: hereined, for a list of Early Working Check's by Country, see Stripe (Service and state in a stripe Service Service) above

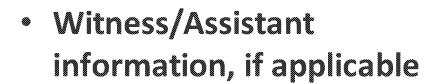
Contact teherostion for feace Sucretary of State:

Talbaphanor, 3,8801/25018683 (90075) Email: storescondings includes

FPCA Signature Sheet







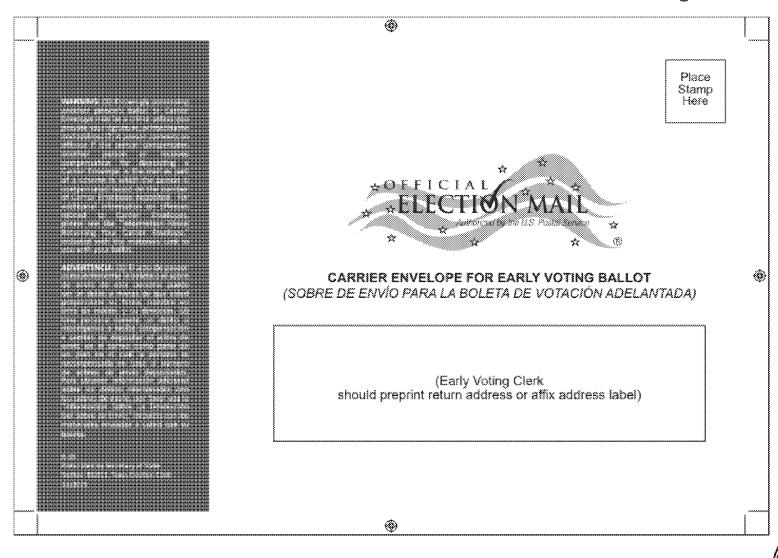
Voter Signature



NEW REQUIREMENTS FOR THE CARRIER ENVELOPE



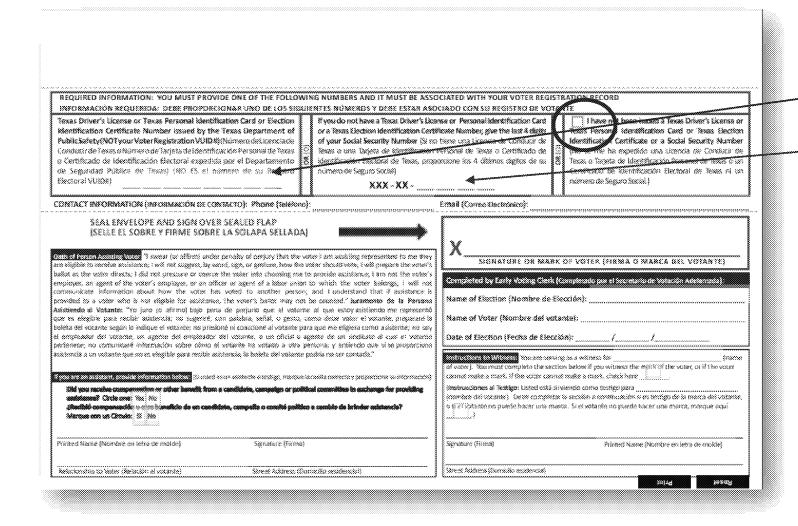
Front of Carrier Envelope



Envelope Closed - Outside Flap

instructions to the Voter * This envelope must be sealed and signed by the voter before it lisuses the voter's hands. Do not sign this envelope unless the ballet has been marked by you or at your direction. (Instructiones at Votanter. Este sobre debe ser sellado y firmado por el votante antes de que salga de sas manos. No firme este sobre a monoc de que la boleta haya sido ilenada por catod o bajo su dirección.) This Carrier Emelogie may not be used to return more than one voter's ballot. (Este sobre de emili no débe ser utilizado para entragar la boleta de más de un solo votante.) For instructions on the methods and deadlines to deliver this Carrier Emelope, see the "information About Returning Your Carrier Envelope," included with the materials sent to you with your builtin. (Para obtener instrucciones sobre los métodos y gitaes; para entreger este sobre de envia, vea la "información Setre La Cavelución de su Sobre de Envio," incluido con los materiales enviados a unted con su bolete.) Instructions to Assistant (if applicable): A voter may only be assisted with reading or marking the ballot if the voter has a physical disability that renders the voter unable to write or sea, or has an inability to read the language in which the ballot it. written. If you are assisting the votes, you must read the path and complete the section below, before assisting the voter. (Instructiones al Asistemte (alex against left): Un votame side puede recibir ayada aara leer o marcar la boleta si el votante tiene una discapacidad fisica la cual le impide escribir o ver, o si no tiene la habilità de leer el idioma en el cual la boleta está escrita. Si usied asiste al votante, debe leer el juramento y completar la siguiente sección abajo, entes de asistir al volante.) Instructions to Person Depositing Carrier Envelope in Mail or to Common or Contract Carrier: If you are assisting a voter by depositing the Carrier Envelope in the mail or with a common or contract carrier, you must complete the assistant section below (instructiones para in Persona Que Deposita et Subre de Enviro en el Corregio al Transportista Común o Contratador. Si asiste a un votante deposiçando el aobre de enviro en el corregio con un bransportista común o contratador. Di asiste a un votante deposiçando el aobre de enviro en el corregio con un bransportista común o contratador. Di asiste a un votante deposiçando el aobre de enviro en el corregio o con un bransportista común o contratador. Di asiste a un votante deposiçando el aobre de enviro en el corregio o con un bransportista común o contratador. Di asiste a un votante deposiçando el aobre de enviro en el corregio o con un bransportista Común o contratador. Di asiste a un votante deposiçando el aobre de enviro en el corregio o con un bransportista Común o contratador. I certify that the enclosed ballot expresses my wishes independent of any dictation or undue persuasion by any person. (Certifico que la boleta adjunta expresa mis deseos independentemente de ningún dictado o persuasión indebida por parte de cualquier persona.) SEAL ENVELOPE AND SIGN OVER SEALED FLAP (SELLE EL SOBRE Y FIRME SOBRE LA SOLAPA SELLADA) Some of New York (1997) and the Committee of the Committee of Some South Committee of the C SIGNATURE OR MARK OF VOTER IFIRMA O MARCA DEL VOTANTEL ne eligible to receive accidance: (will out copped) by accid, dge, or gesture, head for voter should vale; (will prepare the writer): ballon on the years offence (did not pressure as corner the value into chancing one to provide oxidence.) are not the value's Completed by Early Victor Cent Completations - Secretarion in Completation employer, an agent of the uniter's employer, or an officer or agent of a labor union to which the voter belongs: I will not is sometimed it such becareasts to be a property to be a begin with the cold bands of the control electronic or Mame of Election (Nombre de Elección) provided to a visiter wine is not eligible for excitionine, the visiter's ballet may not be consided." **Automorphia de la Persona Asistiendo al Volumb**o. "Yo juro (o sitrmo) bajo pena de perjurio que el volume al que estoy socitiendo me representi que os elegido para recibir asistencia; no sugerirá, con pelabro, señal, o gesto, como debe vetar el volonte; prepararé la Name of Voter (Nombre del votante) baleta del vacame según la imáque el vacante; no presione la conocione al somme para que ma eligiera como asisteme; no say el empleador del refamie, un agente del empleador del votame, a un oficial a asente de un tindicata al cual el valante Date of Election (Fetha de Election): peneneros, no comunicaré información cobre obras el vasante ha vatado a acra persona; y entiendo que si se proporciona acisteneria a un vertente que no es elegidas para recibio adistrencia, la bodera del votente podría no ser contada. of order). We must contribute the section below if you witness the mast of the order, or if the order cannot make a mark. If the voter cannot make a mark, check here. (Si usbiel és un ésistente proponcione la ciquiente információne). Manufersanciacomes ad Conditions: State of Austria via cite colorado, como constitue, como (mombre del voluete). Debe completor la secretir a continuación si es testigo de la mansa del voluete, sensor Circle sense: Yes No. e CSC Stigarte no recorde bacer con marca. Si el comode no medio hacer con marca, marcase acci Mangue con un Circulo: 33 333 Printed Nome (Nombre en letra de molde) Signature (Firms) Standarde (Standard) Printed Starte (Reposite en tetra de nacido) Sintet Address (Demissis residencial) Relationship to Voter (Relacion al votante) Street Address (Demictic residential)

Envelope Open – Inside Flap



Voter must add their personal identification information to the Carrier Envelope



Key Points to Remember

- Voters are not required to provide both types of identification numbers.
- If a voter provides both numbers, only one number has to match the VR record.
- The secrecy flap may be opened by the early voting clerk's staff for processing.
- Be mindful with these carrier envelopes, as they have personally identifiable information that needs to be guarded.
- Carrier envelopes are not public information at this point in the election process.

NEW PROCESS FOR EVBB/SVC



New Comparison Requirements

- The EVBB shall only accept a ballot if the personal identification information (ex: SSN or TXDL) matches the voter registration record.
- The SVC/EVBB is matching the information on the carrier envelope to the **VR record**.
- The number on the carrier envelope does not have to be the same number on the ABBM – it must only match the VR record.



Rebuttable Presumption

- If the personal identification information provided matches the VR record, the signatures on the ABBM and the carrier envelope are rebuttably presumed to be those of the voter.
- The presumption may be rebutted by presenting other past signatures on file with the EVC or VR that would support a finding that the signatures on the carrier envelope and ABBM are not those of the voter.

NOTIFYING VOTERS OF DEFECTS



Signature Verification Committee Corrective Action Process

- The following defects are eligible for correction when identified by the signature verification committee (Sec. 87.0271(a)):
 - The voter did not sign the carrier envelope certificate.
 - The SVC cannot determine whether the signature on the carrier envelope is that of the voter.
 - The personal identification information required under Section 84.002(a)(1-a) (ABBM) or Section 86.002 (carrier envelope) was missing or contained incorrect information.
 - If a voter used a witness for completion of the carrier envelope, the witness information was incomplete.
 - NOTE: Incomplete information about an assistant cannot be corrected and will result in a rejected mail ballot, but the voter may still vote in person if otherwise eligible.



Early Voting Ballot Board Correction Process

- The following defects are eligible for correction when identified by the early voting ballot board (Sec. 87.0411(a)):
 - The voter did not sign the carrier envelope certificate.
 - The EVBB cannot determine whether the signature on the carrier envelope is that of the voter.
 - The voter did not include the required statement of residence.
 - The personal identification information required under Section 84.002(a)(1-a) (ABBM) or Section 86.002 (carrier envelope) was missing or contained incorrect information.
 - If a voter used a witness for completion of the carrier envelope, the witness information was incomplete.
 - NOTE: Incomplete information about an assistant cannot be corrected by EVBB/SVC and will result in a rejected mail ballot, but the voter may still vote in person if otherwise eligible.
- Only the EVBB has the authority to open the sealed part of carrier envelope to determine if a statement of residence (SOR) has been submitted.
 - The only exception is for FPCA voters. An SVC must open the sealed envelope to obtain the Signature Sheet for FPCA Voter, as this is necessary for the signature verification process

Corrective Action Timelines

- Returning the Carrier Envelope by Mail: If the SVC or EVBB determines that it would be possible for the voter to correct the defect and return the carrier envelope before the time the polls are required to close on election day, the SVC or EVBB must mail the original defective carrier envelope to the voter. This determination must be made not later than the second business day after the SVC or EVBB discovers a defect, and before the SVC or EVBB decides whether to accept or reject a timely delivered mail ballot. (Secs. 87.0271(b), 87.0411(b)).
- Notifying the Voter of Defect by Phone or Email: If the SVC or EVBB determines that it would NOT be possible for the voter to correct the defect and return the carrier envelope before the time the polls are required to close on election day, the SVC or EVBB may notify the voter of the defect by telephone or email and inform the voter that the voter may come to the early voting clerk's office in person not later than the sixth day after election day to correct the defect. (Secs. 87.0271(c), 87.0411(c)).



If the SVC or EVBB takes one of the actions described above, the committee or board <u>must</u> take that action with respect to each ballot in the election to which these options apply.

(Secs. 87.0271(d), 87.0411(d)).



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Recommendations

• The SOS recommends that before qualifying mail ballots, the EVBB/SVC meet with the early voting clerk to determine dates to convene and to establish timelines for the corrective action process. (Secs. 87.0411, 87.0271).



Carrier Envelope Returned by Mail

- Stamp or mark the voter's carrier envelope with the words "Corrective Action Required."
- 2. Note the appropriate defect on the Notice of Carrier Defect Carrier Envelope Returned to the Voter by Mail.
- 3. Mail the voter's defective carrier envelope along with the Notice of Carrier Defect Carrier Envelope Returned to the Voter by Mail. The early voting clerk should include an envelope for the voter to return the corrected carrier envelope to the early voting clerk. This envelope should contain the Official Election Mail logo prescribed by the USPS. The voter must be notified if the return envelope needs additional postage.
- 4. Enter the voter's information on the Roster of Voters with Defective Carrier Envelopes Returned to the Voter by Mail.

*The actions above can be delegated to the Early Voting Clerk by the SVC/EVBB as these are administrative functions that carry out the instructions and actions of the SVC/EVBB



Notifying Voter by Phone or Email (Carrier Envelope is NOT mailed to Voter)

If notifying by email:

- 1. Send the voter the Notice of Carrier Defect Voter Notified of Carrier Envelope Defect by Phone or Fmail via email.
- 2. The voter's name should be entered on the Roster of Voters with Defective Carrier Envelopes Notified by Phone or Email, and the action taken by the voter should be noted on the roster.
- 3. Parameters for Email Notification: The SOS recommends that the early voting clerk set up an email address for corrective action notifications. The early voting clerk and the SVC or EVBB should establish rules and procedures for utilizing this email address. Any emails sent or received through the corrective action process are considered election records under the Election Code, are subject to the Public Information Act, and should be retained by the general custodian of election records. The general custodian should consult with their attorney regarding any requests for such emails, as certain information may be exempt from disclosure under the Public Information Act.

*The actions above can be delegated to the Early Voting Clerk by the SVC/EVBB as these are administrative functions that carry out the instructions and actions of the SVC/EVBB



Notifying Voter by Phone or Email (Carrier Envelope is NOT mailed to Voter)

If notifying by phone:

- 1. Contact the voter using any known phone number on file with the early voting clerk or in the possession of the SVC or EVBB.
 - NOTE: As a reminder, the voter registrar may not transcribe, copy or otherwise record a telephone number furnished on a voter registration application. (Sec. 13.004). The SVC or EVBB may be able to review a voter registration application at the voter registrar's office to obtain a phone number. The registrar may also read a phone number from a voter registration application to a member of the SVC or EVBB, if necessary.
- 2. The SVC or EVBB should create a phone script that explains to the voter that the voter's mail ballot was received by the early voting clerk's office and has been reviewed by the SVC or EVBB, whichever is applicable.
- 3. The SOS recommends that the SVC or EVBB confirm the voter's identity using publicly available information.
 - **Example**: Ask the voter to confirm their voter registration address and whether they requested a mail ballot for the given election.
- 4. The voter should be told that upon review of the carrier envelope, the SVC or EVBB discovered a defect in the carrier envelope.

 The specific defect should be explained.
- 5. The SVC or EVBB should explain the process for the voter to correct the defect as well as the process to cancel their mail ballot and vote in person during early voting or on election day.
- 6. Provide a return phone number that the voter may use to confirm that they were contacted by the SVC or EVBB. The number provided should be the number of the early voting clerk's office so the voter can verify this information and obtain details about the corrective action process during times that the SVC or EVBB are not meeting.
- 7. The voter's name should be entered on the Roster and the action taken by the SVC or EVBB should be noted on the roster.

*Many of the actions above can be delegated to the Early Voting Clerk by the SVC/EVBB as these are administrative functions that carry out the instructions and actions of the SVC/EVBB



If the SVC or EVBB is unable to contact the voter...

- 1. The SVC or EVBB should leave a detailed message explaining that the SVC or EVBB determined there was a defect in the voter's carrier envelope and explain the process for correcting the defect.
- 2. The SVC or EVBB should NOT provide any details related to a voter's personally identifiable information on a voicemail or with a person who is not the voter.
- 3. The SVC or EVBB should leave a return number that the voter may use to validate the information provided by phone.
- 4. The SVC or EVBB should mail the voter a Notice of Carrier Defect Voter Notified of Carrier Envelope Defect by Phone or Email to inform the voter of their ability to correct the defect by appearing at the early voting clerk's office or by cancelling their mail ballot and voting in person during early voting or on election day.
- The voter's name should be entered on the Roster of Voters with Defective Carrier Envelopes Notified by Phone or Email, and the action taken by the SVC or EVBB should be noted on the roster.
- If the SVC or EVBB does not have a phone number or email to notify the voter: The SVC or EVBB should mail a Notice of Carrier Defect Voter Notified of Carrier Envelope Defect by Phone or Email to inform the voter of their ability to correct the defect by appearing at the early voting clerk's office or by cancelling their mail ballot and voting in person during early voting or on election day.

*Many of the actions above can be delegated to the Early Voting Clerk by the SVC/EVBB as these are administrative functions that carry out the instructions and actions of the SVC/EVBB



Key Points to Remember

- Any actions taken by the SVC or EVBB shall be uniformly applied to every ballot in the election to which this procedure applies. (Secs. 87.0271(d), 87.0411(d)).
- A poll watcher is entitled to observe any action taken by the SVC or EVBB related to the corrective action process. (Secs. 87.0271(e), 87.0411(e)).
- Poll watchers may not transcribe or make notes of any voter's personally identifiable information while observing the activities of the SVC or EVBB.



CORRECTING DEFECTS



How do Voters Correct Defects?

- If the carrier envelope was mailed back to the voter, the voter MUST return the carrier envelope with the revisions/corrections.
 - Deadline for Correction: If the SVC or EVBB has returned the voter's carrier envelope by mail for correction, the voter also MUST return the carrier envelope to the early voting clerk no later than 7:00 p.m. on election day for the ballot to be processed and counted. (Secs. 87.0271(b), 87.0411(b)).
- If the carrier envelope was NOT mailed back to the voter, the voter may correct the defects in the following ways:
 - Utilizing the BBM Tracker for defects related to a missing or incorrect personal identification numbers.
 - Appearing in person at the EV clerk's office and submitting a Corrective Action Form.
 - Cancelling their mail ballot and voting in person.
 - Deadline for Correction: This corrective action process must occur no later than the 6th day after election day. The EVBB cannot finally reject a ballot before the 7th day after election day. (Secs. 87.0271(g), 87.0411(g)).

Corrective actions taken by the voter MUST be provided to the EVBB for their final review of the ballot before determining acceptance or rejection

Correcting Defect by Cancellation

- After receiving a Notice of Carrier Defect by mail or receiving notification via email or phone, the voter may opt to cancel their ballot by mail and vote a regular ballot in person. All cancellations must be completed in accordance with Section 84.032. If the voter is an Annual ABBM voter, a cancellation request submitted for these purposes applies only to the current election unless the voter specifically requests to cancel their Annual ABBM. (Sec. 84.038).
- There is no process under Texas law by which a voter can cancel a mail ballot application by phone. All cancellations must be in writing and completed in accordance with Section 84.032 of the Texas Election Code.
- See pages 13-14 of Advisory 2022-08 for more details.



EARLY VOTING CLERK PROVIDING NOTIFICATION OF DEFECTS



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Early Voting Clerk Notification of Defects

- Under Section 86.011(d) of the Code, if an early voting clerk receives a timely carrier envelope that does not comply with the applicable requirements of the Code, the early voting clerk may deliver the carrier envelope in person or by mail to the voter so that the voter may correct the defect. Additionally, the early voting clerk may notify the voter of the defect by phone and advise the voter that they may come to the early voting clerk's office to correct the defect or cancel their ABBM and vote in person.
 - Early voting clerks may return carrier to voter for correction.
 - Early voting clerks may notify voter of defect by phone and inform the voter they can come to the EVC's office to correct defect or cancel their application.

Early Voting Clerk Notification of Defects

- What defects can an early voting clerk provide notice about?
 - Missing signature
 - Missing or incomplete witness information
 - Missing assistant information
 - If the early voting clerk is removing the secrecy flap before the ballot is sent to the SVC/EVBB:
 - Missing personal identification information
 - Incorrect personal identification information



Early Voting Clerk Notification of Defects

- If an early voting clerk chooses to notify voters of defects in their carrier envelope under Section 86.011(d), the clerk must apply these procedures uniformly to all voters in similar circumstances.
- Poll watchers may be present for this process. (Sec. 86.011(d)).



Questions?

elections@sos.texas.gov



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EXHIBIT 14

Application for a Ballot by Mail

If someone helps you complete this form or mails, emails or faxes this form for you, that person must complete the Witness/Assistant Box 6 below. If you email or fax this form to the Early Voting Clerk, you must also send the original hardcopy to the Early Voting Clerk. If you are faxing or emailing this form on or near the deadline to apply for a Ballot by Mail, you must send the original hardcopy so that the Clerk receives it no later than the fourth business day after the day the Clerk received your email or fax. Original signatures are required on both the fax or email image and the physical hard copy. Electronic signatures are not permitted. THE HARDCOPY OF THIS APPLICATION MUST BE RECEIVED BY THE EARLY VOTING CLERK AND MEET ALL LEGALLY REQUIRED DEADLINES. Please read the instructions on the back of this form completely. If you have any questions, please call the Early Voting Clerk in your county of registration or the office of the Texas Secretary of State at 1-800-252-8683 or log on to www.sos.texas.gov for a list of County Early Voting Clerk and their email and physical addresses.

of registration of the office of the rexas secretary of state at 1-800-252-8685 of region to we	ww.sos.tex	as.gov for a list of co	
1. Voter Information: Please print all information clearly and legibly			YOU MUST PROVIDE ONE of the following numbers
Name:		Sulfix (Ir., Sr.)	Texas Driver's License, Texas Personal Identification Number or Election Identification Certificate Number issued by the Department of Public Safety (NOT your voter registration VUID#)
Residence Address as shown on your Voter Registration Certificate			
.11			If you do not have a Texas Driver's License, Texas Personal
Address: Street Apt. # (if any) Gity	State	Zip Code	Identification Number or a Texas Election Identification Certificate
Optional Information: Providing this information is helpful to the Early Voting Clerk, but not re	equired.		Number, give the last 4 digits of your Social Security Number
			XXX-XX
Date of Birth:// VUID #:	Pct #:		I have not been issued a Texas Driver's License/Texas Personal Identification Number/Texas Election Identification Certificate or
Email: Tel.#:			Social Security Number
2. Mail my Ballot to:			
☐ My Residence Address (as listed on my Voter Registration Certificate)			
Cher Address - You may use the Other Address line only if the other address fits one of the categories	es below.		
Address Apt.#(ifar My Other Address is: (Check one)	ny)	City	State Zip Code
☐ The mailing address listed on my Voter Registration Certificate			
 Address Outside the County (voters absent from the county) Hospital, Nursing Home, Long-Term Care Facility, Retirement or Assisted Living Center or a Relational Comments. 	rivo		(Indicate Relationship)
	.ive		
Address of the Jail/Civil Commitment Facility or a Relative			(Indicate Relationship)
3. Reason For Voting by Mail:			
☐ 65 Years of Age or Older			
Disability (as defined in Texas Election Code 82.002(a), see instruction on reverse) By checking this by	хох, "I affirm	that I have a sickness o	or physical condition that prevents me from appearing at the poiling
place on Election Day without a likelihood of needing personal assistance or of njuring my health."			
 Expected to give birth within three weeks before or after Election Day Expected Absence from the County (You may apply for a ballot for one election and its resulting run.) 	off !f your d	lates of absence from t	he county include both elections)
Date you can begin to receive mail at your out of county address:// Confined in Jail or Involuntary Civil Commitment (You may only apply for a ballot for one election and			to residence address://
	id arry result	ing runon)	
4. Send me a Ballot for the Following Elections:			
Annual Application		Jniform Election Date:	
Send me a ballot for all Elections in this voting year (January – December) Annual Applications only available for voters 65 and older and voters with disabilities. You must select a party if you	L	J November Election	May Election (not a primary runoff)
wish to vote in a primary. Select only one party's primary and its resulting runoff.			May Election (not a primary runoff)
Primary Election (even numbered years only)	Un	THE PERCENTAGE	numbered years only) / [_] Any Resulting Runoff
☐ Democratic Primary ☐ Any Resulting Runoff			Any Resulting Runoff
☐ Republican Primary ☐ Any Resulting Runoff	(Voters who are absent	from the county or confined in jail/civilly committed may only apply for
☐ Do Not Send me a Primary Ballot	C	one election and its res	ulting runoff.)
5. Sign Here:			
"I certify that the information given in this application is true, and I understand that giving	ing false in	formation in this ar	oplication is a crime."
V			
X	the sufference	antina la Ray 6 haine	Date: /
If applicant is unable to sign or make a mark (in the presence of a witness), the witness must complete t signature made with a pen and ink. Electronic signatures are not permitted.	Life Williess	portion in box 6 below.	The signature of that kot the voter in the plank above must be an oniginal
6. If someone helps you complete this form or mails, emails or faxes the form for yo	ou, that p	erson must comple	ate the section below.
Instructions for Witnesses and Assistants: See back of this form for the definitions of Witness and Assi		•	
Check one or both boxes below if you served as a Witness, an Assistant or both. All information below		completed!	
If the applicant is unable to make a mark, you must check this box and complete all information below		•	
Witness — If you are acting as a Witness to the applicant's signature or mark or signing on the applicant's signature or mark or signing on the applicant is consistent to the applicant in consistent to be applicant.			finding Debring to
☐ Assistant — if you assisted the applicant in completing this application in the applicant's presence or n			of of betail of the applicant.
Failure to complete this section is a Class A Misderneanor if applicant's signature was witnessed or a	ipplicalit Wa	аэ азыяси ін соттрісті	ng una approduction.
X		Charles 22	
Signature of Witness/Assistant	Printed N	viame of Witness/Assistar	IT.
F			for 2.01
Street Address Apt. # (if ar	(1V)	City	State Zip Code

Este formulario está disponible en Español. Para conseguir la versión en Español favor llamar sin cargo al 1-800-252-8683 a la oficina del Secretario del Estado o la Secretaria de Votación Adelantada.

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Instructions for Application for Ballot by Mail

- Name: Please give your full name as it was provided to the Voter Registrar and include any suffixes like Jr., Sr., or III
- Date of Birth: Not a requirement but it is helpful to determine identity when voters have common names.
- Address: Give your full residence address as shown on your Voter Registration Certificate.
- . VUID and Precinct Number: If you know your VUID and/or Precinct number, you may provide it but it is not a requirement.
- Phone Number and Email Address: Providing your telephone number and email is not required but is extremely helpful to the Early Voting Clerk to clarify any information on this application.

 • Required Personal Information: You MUST provide one of the following numbers: Texas
- Driver's License Number, Texas Personal Identification Number or Election Identification Certificate Number (NOT your VUID#). If you do not have one of the above mentioned numbers, you must provide the last 4 digits of your Social Security Number. If you have not been issued any of the required numbers, check the box that says that you have not been issued one of the required numbers. If you have been issued one of the required numbers, but it is not associated with your voter registration record, please contact your local registrar to inquire about how to add one of the required numbers to your voter registration record.

Your ballot must be mailed to the address where you are registered to vote or the mailing address listed on your Voter Registration Certificate. There are some exceptions that allow you to have your ballot led to a different location.

- If you are voting by mail because you are 65 or have a disability Your ballot can be mailed to a hospital, nursing home, long-term care facility, retirement or assisted living facility or a relative.

 • If you are absent from the county—Your ballot must be mailed to an address outside the county.
- . If you are confined in jail or involuntarily civilly committed Your ballot can be mailed to the address of the jail/commitment facility or a close relative

BOX 3:

The State of Texas requires that you provide a reason for voting by mail. Place a checkmark in the box that best describes your reason for voting by mail.

- . If you choose 65 Years of Age or Older, you must turn 65 no later than Election Day.
- If you choose Disability, your disability must meet the definition of a disability as described in Section 82.002(a) of the Texas Election Code
- If you choose Confinement for Childbirth, you expect to give birth within three weeks before or after Election Day
- If you choose Expected Absence from the County, you must expect to be absent from the county on Election Day and during the hours of early voting by personal appearance or the remainder of the early voting period after you submit your application. The ballot must be mailed to an address outside the county and you must provide the dates that you will be absent from the county.
- . If you choose Confined in Jail/Involuntary Civil Commitment under Chapter 841 of the Health and Safety Code, you must be legally eligible for Early Voting by Mail. At the time your early voting ballot application is submitted, you are either (1) confined in Jall serving a misdemeanor sentence for a term that ends on or after Election Day; (2) pending trial after denial of ball; (3) without ball pending an appeal of a felony conviction; (4) pending trial or appeal on a ballable offense for which release on ball before Election Day is unlikely or (5) you are involuntarily civiliy committed.

BOX 4:

lease select the election(s) for which you are applying.

Annual Application - Only voters who are 65 or older or who have a disability are eligible to apply for an Annual ballot by mail. An Annual ballot by mail will provide you with a ballot for all the elections

DO NOT REMOVE PERFORATED TABS. Moisten here and fold bottom to top to seal.

in a calendar year for which you are eligible. Your Annual Application may be forwarded to other entities holding elections in which you are eligible to vote. This means that you may receive a ballot for those other elections in addition to the ballot you requested with this application. If you do not select any elections in Box 4, your application will be considered an Annua olication if your reason for voting by mail was 65 Years of Age or Older or Disability

BOX 5:

Sign and date your application. If you are unable to sign because of a physical disability or illiteracy, the application may be signed for you by a witness. The witness must be in the ence of the voter in order to act as a witness

- Witness The witness must place a checkmark in the Witness Box indicating you were unable to make your mark. The witness **must** state his or her relationship to you. If the witness is not a relative, the witness **must** state that on the line provided. The witness **must** sign and provide his or her printed name and residence address. It is a Class B Misdemeanor to act as a witness for more than one application in each election or act as a witness for more than one Annual ballot by mall application in a calendar year.

 • Assistant – If a person (other than a close relative or person registered to vote at the same
- address) assists you in completing this application; or mails, faxes or emails this application on your behalf, the assistant must complete Box 6. The assistant must sign and provide his or her printed name and residence address. An assistant commits a Class A Misdemeanor if he or she provides assistance without providing the information required in Box 6

DEADLINE TO APPLY:
Your application must be received by the Early Voting Clerk not later than the 11th day before Election Day. If the deadline falls on a weekend or holiday the deadline moves to the first preceding business day. An application may be submitted anytime in the calendar year but not later than the 11th day for the election in which you wish to vote. Annual Applications - if you submit an Annual Application (only available for voters 65 and older and voters with disabilities), within 60 days of an election that takes place in the following calendar year, your application will be valid for all elections in the following calendar year. This 60 day rule applies only to Annual Applications and only when there is an election within 60 days of the date the Annual Application was received by the Early Voting Clerk in the preceding year.

SUBMITTING THE APPLICATION:

The application must be submitted by one of the following methods

- In-Person Only the applicant may submit his or her own application to the Early Voting Clerk
- By Mail The application may be submitted via the U.S. Postal Service.
- . Common or Contract Carrier The application may be submitted via a bona fide, for profit
- Fax Transmission Please contact your Early Voting Clerk or the Secretary of State for fax numbers
- By email The application may be submitted via email. Please contact your Early Voting Clerk or the Secretary of State for email addresses.

The fax or email must reach the Early Voting Clerk's office no later than the close of regular business or 12:00 noon, whichever is later on the 11th day before Election Day.

IF YOU FAX OR EMAIL THE APPLICATION YOU MUST ALSO PHYSICALLY SEND THE ORIGINAL TO THE EARLY VOTING CLERK SO THAT IT IS RECEIVED NO LATER THAN THE FOURTH BUSINESS DAY AFTER IT WAS RECEIVED BY FAX OR EMAIL.

> AFFIX FIRST CLASS POSTAGE

FROM:		
		CLATON MAIL Authorized by the U.S. Poster Service &
	TO	D: EARLY VOTING CLERK
	want	

EXHIBIT 15

Place Stamp Here

WARNING: (1) Knowingly possessing another person's ballot or carrier envelope may be a crime unless you provide your signature, printed name and address (2) A person commits an offense if the person compensates receives carrier envelope in the mail as part of a scheme in which the person is compensated based on the number of carrier envelopes deposited. For additional information on offenses related to carrier envelopes. please see the "Information About Returning Your Carrier Envelope: included with the materials sent to you with your ballot.

ADVERTENCIA: (1) El acto de poseer conscientemente la poleta o el sobre de envío de otra persona puede ser un delito a menos de que usted proporcione su firma, nombre en letra de molde, y su dirección. (2) Una persona comete un delito si recompensa o recibe compensación a cambio de depositar el sobre de envio en el correo como parte de un plan en el cual la persona es recompensada en pase al número de sobres de envio depositados. Para obtener información adicional sobre los delitos relacionados con los sobres de envio, por favor vea la "Información Sobre La Devolución Del Sabre de Envio." incluido con los materiales enviados a usted con su

6:15 Prescribed by Secretary of State Section 85:013, Texas Election Code 19/2021



CARRIER ENVELOPE FOR EARLY VOTING BALLOT (SOBRE DE ENVÍO PARA LA BOLETA DE VOTACIÓN ADELANTADA)

(Early Voting Clerk should preprint return address or affix address label)

Instructions to the Voter:

- This envelope must be sealed and Grassey the 21er Ceto Pontes the Xiter's Dans burners to Select the Selection of the Selec
- This Carrier Envelope may not be used to return more than one voter's ballot. Este sobre de envío no debe ser utilizado para entregar la boleta de más de un solo votante.)
- For instructions on the methods and deadlines to deliver this Carrier Envelope, see the "Information About Returning Your Carrier Envelope," included with the materials sent to you with your ballot. (Instructiones al Votante: Selle este sobre y después firme su nombre en el espacio proporcionado abajo. Para obtener instrucciones sobre los métodos y plazos para entregar este sobre de envío, vea la "información Sobre La Devolución Del Sobre de Envío." incluido con los materiales enviados a usted con su boleta.)

Instructions to Assistant (if applicable):

A voter may only be assisted with reading or marking the ballot if the voter has a physical disability that renders the voter unable to write or see, or has an inability to read the language in which the ballot is written. If you are assisting the voter, you must read the oath and complete the section below, before assisting the voter. (Instrucciones al Asistente: Un votante puede recibir ayuda para leer o llenar la boleta solamente si el votante tiene una discapacidad física la cual le impide escribir o ver, o si no tiene la habilidad de leer el lenguaje en el cual la boleta está escrita. Si usted le proporcionará ayuda a un votante, usted debe leer el luramento y llenar la siguiente sección abajo, antes de asistir al votante.)

Instructions to Person Depositing Carrier Envelope in Mail or to Common or Contract Carrier:

If you are assisting a voter by depositing the Carrier Envelope in the mail or with a common or contract carrier, you must complete the assistant section below. (Instrucciones a la Persona Quien Deposite el Sobre de Envío en el Correo o Entregue al Transportista Público o Comercial: Si usted asistirá al votante a depositar el sobre de envío en el correo o con un transportista público o comercial, usted debellenar la sección que aparece abajo.)

I certify that the enclosed ballot expresses my wishes independent of any dictation or undue persuasion by any person. (Certifico que la boleta adjunta expresa mis deseos independientemente de ningún dictado o persuasión indebida por parte de cualquier persona.)

SEAL ENVELOPE AND SIGN OVER SEALED FLAP (SELLE EL SOBRE Y FIRME ENCIMA DE SOLAPA DEL SOBRE)



Oath of Parson Assisting Voter. "I swear (or affirm) under penalty of perjury that the voter I amassisting represented to me they are eligible to receive assistance; I will not suggest, by word, sign, or gesture, how the voter should vote; I will confine my assistance to reading the ballot to the voter, directing the voter to read the ballot, marking the voter's ballot, or directing the voter to mark the ballot; I will prepare the voter's ballot as the voter directs; I did not pressure or coerce the voter into choosing me to provide assistance; I am not the voter's employer, an agent of the voter's employer, or an officer or agent of a labor union to which the voter belongs; I will not communicate information about how the voter has voted to another person; and I understand that if assistance is provided to a voter who is not eligible for assistance, the voter's ballot may not be counted." Juramento de la Persona Asistiendo al Votante: "Vo juro (o afirmo) bajo pena de perjurio que el votante al que estoy asistiendo me representó que es elegible para recibir asistencia; no sugeriré, con palabra, señal, o gesto, como debe votan el votante; limitaré mi asistencia a leer la boleta al votante, dirigiendo al votante; aque lea la boleta, marcando la boleta del votante o dirigiendo al votante a que marque la boleta; prepararé la boleta del votante según lo indique el votante; no presioné ni coaccioné al votante para que me eligiera como asistente; no soy el empleador del votante, un agente del empieador del votante, o un oficial o agente de un sindicato al cual el votante pertenece; no comunicaré información sobre cómo el votante ha votado a otra persona; y entiendo que si se proporciona asistencia a un votante que no es elegible para recibir asistencia, la boleta del votante podría no ser contada."

If you are an assistant, provide information below: (Si usted es un asistente o testigo, marque la casilla correcta y proporcione su información):

Did you receive compensation or other benefit from a candidate, campaign or political committee in exchange for providing assistance? Circle one: Yes No

¿Recibió compensación u otro beneficio de un candidato, campaña o comité político a cambio de brindar asistencia? Marque con un Círculo: Si No

Printed Name (Nombre en letra de moide)	Signature (Firma)
Relationship to Voter (relacion al votate)	Street Address (Domicilio residencial)

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SIGNATURE OR MARK OF VOTER (FIRMA O MARCA DEL VOTANTE

Completed by Early Voting Clerk:	
Name of Election (Nombre de Elección):	
Name of Voter (Nombre del votante):	
Date of Election (Fecha de Elección):/	
Instructions to Witness: You are serving as a witness for	e

cannot make a mark. If the voter cannot make a mark, check here

Street Address (Domicilio residencial)

TO CHECK THE STATUS OF YOUR MAIL BALLOT, VISIT



REQUIRED INFORMATION: YOU MUST PROVIDE ONE OF THE FOLLOWING NUMBERS AND IT MUST BE ASSOCIATED WITH YOUR VOTER REGISTRATION RECORD

Texas Driver's License or Texas Personal Identification Card or Election

Identification Certificate Number issued by the Texas Department of Public Safety (NOT your Voter Registration VUID #) (Número de licencia de conducir de Texas o Nümero de Identificación Personal o Certificado de Identificatión Electoral expedida por el Departamento de Seguridad Pública de Texas) (NO ES el número de su Registro Electoral VUID#)	or a Texas Election Identification Certif of your Social Security Number (Si no ti Número de Identificación Personal o Ce expedida por el Departamento de Segu los 4 últimos dígitos de número de Segu XXX - XX -	enelicencia de conducer de Texas o ertificado de Identificación Electoral ridad Pública de Texas, propordone ro Sociali	Texas Personal Identification Card or Texas Election Identification Certificate or a Social Security Number (No me han expedido una licenda de conducir de Texas o Número de Identificación Personal o Certificado de Identificación Electoral expedida por el Departamento de Seguridad Pública de Texas ni un número de Seguro Social
OPTIONAL CONTACT INFORMTION: Phone:	Email:		
SEAL ENVELOPE AND SIGN OVER SEALED FLAP (SELLE EL SOBRE Y FIRME ENCIMA DE SOLAPA DEL SOI	,	<u> </u>	
Oath of Person Assisting Voter: "I swear (or affirm) under penalty of perjury that the voter i to receive assistance; I will not suggest, by word, sign, or gesture, how the voter should vo	ote, I will confine my assistance to reading the	SIGNATURE OR MARK	OF VOTER (FIRMA O MARCA DEL VOTANTE)
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de un sindicato al cual el votante pertenece; no comunicaré información sobre cómo el votar se proporciona asistencia a un votante que no es elegible para recibir asistencia, la boleta de	el votante podría no ser contada."		g as a witness foriname en below if you witness the mark of the voter, or if the voter
If you are an assistant, provide information below: (Si usted es un asistente o testigo, marque le Did you receive compensation or other benefit from a candidate, campaign or polit assistance? Circle one: Yes No ¿Racibió compensación u otro beneficio de un candidato, campaña o comitá polític Marque con un Circulo: Si No	tical committee in exchange for providing	(Instrucciones al Testigo: Usted está fun (nombre del votante). Usted debe llena	
Printed Name (Nombre en letra de molde) Signature (Firma)		Signature (Firma)	Printed Name (Nombre en letra de molde)
Relationship to Voter (relacion al votate) Street Address (Do	pmicilio residencial)	Street Address (Domicilio residencial)	

If you do not have a Texas Driver's License or Personal Identification Card

I have not been issued a Texas Driver's License or